

Fees and charges 2024-25

| Tariff and Price Component | Price | Tariff and Price Component | Price |
|---|---------------|--|----------------|
| Core services | (1 July 2024) | Core services | (1 July 2024) |
| 1.1 Residential water tariff | | 1.12 Re-Sampling & Analysis of Non-Compliant Trade Waste (per item) | 446.60 |
| Service Charge (per annum) | 146.98 | | |
| Volumetric Charge (per kL) | 2.4246 | 1.13 Asset Protection Fee (per item) | 1522.74 |
| 1.2 Non-residential water tariff | | 1.14 Reassessment of Risk Ranking (per reassessment) | 198.45 |
| Service Charge (per annum) | 146.98 | | |
| Volumetric Charge (per kL) | 2.4246 | 1.15 Contravention Charges (per contravention) | |
| 1.3 Residential sewerage tariff | | Unpermitted discharge – category 1 | 992.62 |
| Service Charge (per annum) | 635.77 | Unpermitted discharge – categories 2-5 | 1985.33 |
| 1.4 Non-residential sewerage tariff | | Reporting violation – category 1 | 396.97 |
| Service Charge (per annum) | 384.67 | Reporting violation – categories 2-5 | 992.62 |
| Volumetric Charge (per kL) | 2.1577 | Monitoring violation – category 1 | 396.97 |
| 1.5 Residential & non-residential fire tariff | | Monitoring violation – categories 2-5 | 794.09 |
| Service Charge (per annum) | 295.93 | Discharge violation – type 1, category 1 | 992.62 |
| 1.6 Residential & non-residential Recycled Water - Class A tariff | | Discharge violation – type 1, categories 2-5 | 1985.33 |
| Volumetric Charge (per kL) – residential | 1.6972 | Discharge violation – type 2, category 1 | 496.27 |
| Volumetric Charge (per kL) – non-residential | 1.6972 | Discharge violation – type 2, categories 2-5 | 992.62 |
| 1.7 Non-residential Recycled Water Volumetric Charge – Class C gate tariff | | Treatment violation – category 1 | 496.27 |
| Black Rock (per ML) | 429.11 | Treatment violation – categories 2-5 | 992.62 |
| Black Rock Bulk Volume Nomination (per ML) | 331.53 | 1.16 New Customer Contributions (per lot) | |
| Portarlington (per ML) | 284.96 | Water (incl. Recycled Water) - greenfield | 4080.43 |
| Portarling Rd - Transfer fee (per ML) | 221.79 | Water (incl. Recycled Water) - infill | 816.07 |
| Winchelsea (per ML) | 120.85 | Sewer - greenfield | 597.64 |
| Anglesea (per ML) | 120.85 | Sewer - infill | 119.74 |
| Apollo Bay (per ML) | 120.85 | 1.17 Water by Agreement – customers not in a declared service area | |
| Bannockburn (per ML) | 120.85 | Untreated water – service charge (70 per cent of water service charge) per annum | 102.88 |
| Birregurra (per ML) | 120.85 | Untreated water – volume charge (70 per cent of water volume charge) per kL | 1.6972 |
| 1.8 Geelong region – Trade waste tariffs | | Treated water – service charge (85 per cent of water service charge) per annum | 124.92 |
| Trade waste Volume Charge | 2.1597 | Treated water – volume charge (parity with water volume charge) per kL | 2.4246 |
| COD Charge > 1200mg/l | 0.3534 | 1.18 Miscellaneous fees and charges | |
| SS Charge > 500mg/l | 0.1820 | Information Statement | 29.34 |
| TKN Charge > 60mg/l | 0.6907 | Supply of meter & assembly (recycled) in a dual pipe area | 294.11 |
| Sulphur > 50mg/l | 1.0888 | Supply of meter & assembly (potable) in a dual pipe area | 252.37 |
| 1.9 Colac region – Trade waste tariffs | | Sewer application fee - new | 125.18 |
| Trade waste Volume Charge | 2.1597 | Installation of recycled meter in dual pipe area | 272.09 |
| COD Charge > 1200mg/l | 0.3898 | Installation of potable meter in dual pipe area | 125.18 |
| SS Charge > 500mg/l | 0.2646 | Renter meter read | 32.09 |
| TKN Charge > 60mg/l | 1.8208 | Metered hydrants yearly service charge | 1210.54 |
| Phosphorus > 14mg/l | 17.0382 | Dumping of effluent, per kL | 33.60 |
| 1.10 Trade Waste Application Fees | | 100mm detector check meter | 2725.34 |
| Trade waste permit (per application) | 178.65 | | |
| Trade waste agreement (per application) | 645.16 | | |
| 1.11 Trade Waste Annual Fee (per annum) | | | |
| Category 5 – Very high risk | 2978.11 | | |
| Category 4 – High risk | 1197.17 | | |
| Category 3 – Moderate risk | 539.94 | | |
| Category 2 – Low risk | 305.68 | | |
| Category 1 – Very low risk | 228.21 | | |

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| Non-core miscellaneous services | (1 July 2024) | Non-core miscellaneous services | (1 July 2024) |
| Dumping of Effluent after hours | | Water Tapping Fee / Under Pressure Tapping Fee | |
| Dumping of Effluent after hours (per kL) | 33.60 | 20mm service pipe, all water main sizes | 181.96 |
| Dumping of Effluent after hours (per load) | 420.19 | 20mm remote service pipe, all water main sizes | At cost |
| | | Recycled water small (20-40mm) | At cost |
| Portable Metered Hydrants | | 25mm service pipe, all water main sizes | 306.20 |
| Metered hydrants yearly service charge | 1210.54 | 25mm remote service pipe, all water main sizes | At cost |
| Portable Metered Hydrants - Damages | At cost | 32mm service pipe, all water main sizes | 455.18 |
| | | 40mm service pipe, all water main sizes | 522.33 |
| Application for the processing of Sewer Connection or alteration | | Recycled water large (>40mm) | At cost |
| Sewer application fee - new | 125.18 | 50mm service pipe, all water main sizes | At cost |
| Sewer Application Fee - Amendment | 115.82 | 50mm service pipe, 100mm water main | 961.31 |
| Sewer Application Fee - Alteration and Repair | 115.82 | 50mm service pipe, 150mm water main | 999.76 |
| Sewer Application - Commercial | 125.18 | 50mm service pipe, 200mm water main | 999.76 |
| | | 50mm service pipe, 225mm water main | 1006.75 |
| Installation and Commissioning of Pressure Sewerage System | | 50mm service pipe, 250mm water main | 1031.22 |
| Pressure sewer supply & installation fee (per lot) | 7786.60 | 50mm service pipe, 300mm water main | 1044.04 |
| Pressure sewer commissioning fee (per lot) | At cost | 50mm service pipe, 375mm water main | 1793.30 |
| | | 50mm service pipe, 400mm water main | 1793.30 |
| Administration Fees | | 50mm service pipe, 450mm water main | 2281.53 |
| Preparation of Servicing Requirements and Costings and/or Private Works | 193.91 | 50mm service pipe, 500mm water main | 2281.53 |
| Administration Fee for the processing of Water Seal Off's | 34.33 | 50mm service pipe, 600mm water main | 2384.08 |
| Preparation of non works offer - Commercial | 208.59 | 80mm service pipe, all water main sizes | At cost |
| Preparation of sub metering costs | 91.10 | 80mm service pipe, 100mm water main | 1782.81 |
| | | 80mm service pipe, 150mm water main | 1782.81 |
| Inspection of Sewer Connection Point, Cut-ins or Seal-offs, and Water | | 80mm service pipe, 200mm water main | 2109.07 |
| Per inspection - Sewer | 125.23 | 80mm service pipe, 225mm water main | 2147.54 |
| Per inspection - Water | 115.42 | 80mm service pipe, 250mm water main | 2147.54 |
| | | 80mm service pipe, 300mm water main | 2178.99 |
| Build Over Consent Application | | 80mm service pipe, 375mm water main | 2352.61 |
| Per application | 139.13 | 80mm service pipe, 400mm water main | 2532.06 |
| | | 80mm service pipe, 450mm water main | 2557.70 |
| Meter Connection Fee (per meter) | 59.81 | 80mm service pipe, 500mm water main | 2994.66 |
| | | 80mm service pipe, 600mm water main | 3082.06 |
| Supply By Agreement | | 100mm service pipe, all water main sizes | At cost |
| New Water by Agreement processing Fee | 245.82 | 100mm service pipe, 100mm water main | 1782.81 |
| New Sewer by Agreement processing Fee | 147.19 | 100mm service pipe, 150mm water main | 1782.81 |
| Renewal Supply by Agreement processing Fee | 76.27 | 100mm service pipe, 200mm water main | 2140.53 |
| | | 100mm service pipe, 225 mm water main | 2147.54 |
| Connection to Services Without Authorisation | | 100mm service pipe, 250mm water main | 2202.30 |
| Per item | At cost | 100mm service pipe, 300mm water main | 2255.89 |
| | | 100mm service pipe, 375mm water main | 2358.45 |
| Fire Service Data Fee | | 100mm service pipe, 400mm water main | 2542.55 |
| Pressure & Flow onsite test | 178.58 | 100mm service pipe, 450mm water main | 2581.00 |
| Pressure & Flow network modelling simulation | 51.84 | 100mm service pipe, 500mm water main | 3012.14 |
| | | 100mm service pipe, 600mm water main | 3093.71 |
| Testing Water Meters | | 150mm service pipe, all water main sizes | At cost |
| 20mm (per test) | At cost | 150mm service pipe, 150mm water main | 2217.44 |
| 25mm (per test) | At cost | 150mm service pipe, 200mm water main | 2575.17 |
| 32mm & larger (per test) | At cost | 150mm service pipe, 225 mm water main | 2575.17 |
| | | 150mm service pipe, 250mm water main | 2604.31 |
| Backflow Prevention | | 150mm service pipe, 300mm water main | 2640.43 |
| Registration of backflow prevention agreement | 44.15 | 150mm service pipe, 375mm water main | 2814.05 |
| Annual renewal fee (per annum) | At cost | 150mm service pipe, 400mm water main | 2986.51 |
| | | 150mm service pipe, 450mm water main | 3023.80 |
| Private Fire Service | | 150mm service pipe, 500mm water main | 3458.43 |
| Annual inspection fee (per annum) | At cost | 150mm service pipe, 600mm water main | 3542.32 |
| Sealing fire hoses (per sealing) | At cost | 200mm service pipe, all water main sizes | At cost |
| Resealing fire hoses (per resealing) | At cost | 200mm service pipe, 200mm water main | 4531.63 |
| | | 200mm service pipe, 225 mm water main | 4297.40 |
| Tapping/meter fit re-booking fee | 139.33 | 200mm service pipe, 250mm water main | 4585.22 |
| | | 200mm service pipe, 300mm water main | 4627.16 |
| Dishonoured Payment Charge | | 200mm service pipe, 375mm water main | 4845.08 |
| Bank charges due to dishonoured payments (passed on to customer's account) | At cost | 200mm service pipe, 400mm water main | 4777.49 |
| | | 200mm service pipe, 450mm water main | 4829.93 |
| Debt Collection Costs Charge | | 200mm service pipe, 500mm water main | 5296.02 |
| Costs due to debt collection action (passed on to customer's account) | At cost | 200mm service pipe, 600mm water main | 5395.07 |
| | | 225mm service pipe, all water main sizes | At cost |
| Freedom Of Information Request | | 225mm service pipe, 225 mm water main | 5416.03 |
| FOI (freedom of information request) | 33.78 | 225mm service pipe, 250mm water main | 5441.67 |
| | | 225mm service pipe, 300mm water main | 5511.59 |
| Miscellaneous | | 225mm service pipe, 375mm water main | 5691.03 |
| Special Meter Reading (per reading) | 15.32 | 225mm service pipe, 400mm water main | 5293.69 |
| Copy of Existing Drainage Plan issued electronically (per copy) | 11.47 | 225mm service pipe, 450mm water main | 5651.41 |
| Copy of Existing Drainage Plan issued in person or by phone (per copy) | 14.71 | 225mm service pipe, 500mm water main | 6117.52 |
| | | 225mm service pipe, 600mm water main | 6204.91 |

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| Tariff and Price Component | Price | Tariff and Price Component | Price |
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| Non-core miscellaneous services | (1 July 2024) | Non-core miscellaneous services | (1 July 2024) |
| Dual Pipe-related charges | | Recycled Water Meter | |
| Mandatory Inspection of Dual Pipe Recycled Water (per inspection) - R1 | 47.01 | Supply of meter & assembly (recycled) in a dual pipe area | 294.11 |
| Mandatory Inspection of Dual Pipe Recycled Water (per inspection) - R2 | 75.20 | Supply of meter & assembly (potable) in a dual pipe area | 252.37 |
| Mandatory Inspection of Dual Pipe Recycled Water (per inspection) - R3 | 77.55 | Installation of recycled meter in dual pipe area | 272.09 |
| Mandatory Inspection of Dual Pipe Recycled Water (per inspection) - R4 | 77.55 | Installation of potable meter in dual pipe area | 125.18 |
| Mandatory Inspections rebooking fee - Residential (per inspection) - R1 | 47.01 | | |
| Mandatory Inspections rebooking fee - Residential (per inspection) - R2 | 75.20 | Provision of Meter (per meter) | |
| Mandatory Inspections rebooking fee - Residential (per inspection) - R3 | 77.55 | 20mm meter | 61.74 |
| Mandatory Inspections rebooking fee - Residential (per inspection) - R4 | 77.55 | 20mm radio read meter | 174.11 |
| Mandatory Inspections rebooking fee - Commercial | At cost | 20mm recycled water meter | 83.52 |
| Mandatory Inspection of Dual Pipe Recycled Water - Commercial (per hour) | At cost | 20mm radio read recycled water meter | 195.89 |
| | | 25mm meter | 281.05 |
| Developer Works Process Fees | | 25mm radio read meter | 334.97 |
| Preparation of Developer Deed | 406.90 | 25mm recycled water meter | 259.27 |
| Asset Recording Fee, 1-20 lots Water | 326.76 | 25mm radio read recycled water meter | 356.75 |
| Asset Recording Fee, 21+ lots Water including major infrastructure | 480.90 | 32mm meter Actaris | 467.72 |
| Asset Recording Fee, 1-20 lots Sewer | 489.22 | 32mm recycled water meter | 481.03 |
| Asset Recording Fee, 21+ lots Sewer including major infrastructure | 788.05 | 32mm radio read meter | 523.35 |
| Asset Recording Fee, 1-20 lots Recycled Water | 326.76 | 32mm radio read recycled water meter | 523.35 |
| Asset Recording Fee, 21+ lots Recycled Water including major infrastructure | 466.00 | 40mm meter | 629.94 |
| Construction Audit Fee, 1-20 lots – Water | 720.99 | 40mm recycled water meter | 629.94 |
| Construction Audit Fee, 1-20 lots – Sewer | 720.99 | 40mm radio read meter | 766.01 |
| Construction Audit Fee, 1-20 lots- Pressure sewer | 695.45 | 40mm radio read recycled water meter | 766.01 |
| Construction Audit Fee, 1-20 lots – Recycled Water | 360.49 | 50mm recycled water meter | 907.79 |
| Construction Audit Fee, 21+ lots – Water including major infrastructure | 1148.27 | 50mm meter | 950.00 |
| Construction Audit Fee, 21+ lots – Sewer including major infrastructure | 1197.21 | 50mm radio read meter | 1013.91 |
| Construction Audit Fee, 21+ lots – Recycled Water including major | 688.70 | 50mm radio read recycled water meter | 1013.91 |
| Design plan audit 1-20 lots - up to 3 audits Sewer | 518.06 | 50mm recycled water meter | 1786.83 |
| Design plan audit 21+ lots - up to 3 audits Sewer including major | 910.76 | 80mm radio read meter | 1905.81 |
| Design plan audit 1-20 lots - up to 3 audits Water | 518.06 | 80mm radio read recycled water meter | 1905.81 |
| Design plan audit 21+ lots - up to 3 audits Water including major | 910.76 | 80mm meter | 1780.00 |
| Design plan audit 1-20 lots - up to 3 audits Recycled Water | 260.08 | 100mm detector check meter | 2725.34 |
| Design plan audit 21+ lots - up to 3 audits Recycled Water including major | 534.28 | 100mm meter Actaris | 1205.03 |
| Weekend Work (per day) - Sewer | 333.10 | 100mm recycled water meter | 2054.23 |
| Weekend Work (per day) - Water | 333.10 | 100mm radio read meter | 2239.84 |
| Other Government Authorities (OGA) Developer Fees – Water | At cost | 100mm radio read recycled water meter | 2239.84 |
| Other Government Authorities (OGA) Developer Fees – Sewer | At cost | 100mm Mag Flow | At cost |
| Other Government Authorities (OGA) Developer Fees – Recycled Water | At cost | 100mm Bermad | At cost |
| | | 150mm meter | 1721.73 |
| Fyansford NCC - Area 2 | | 150mm detector check meter | 3748.09 |
| Fyansford - water | 2657.13 | 150mm Mag Flow | At cost |
| Fyansford - sewerage | 1116.01 | Radio Read Module | 204.87 |